



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 29, 2014

Mr. Dale Weiss
Senior Manager, Field Quality Assurance
Nissan North America, Inc.
P.O. Box 685001
Franklin, TN 37068-5009

NVS-215KS
14V-419

Subject: Seat Belt Retractor Bolts Incorrect Torque

Dear Mr. Weiss:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NISSAN/NV/2014

Mfr's Report Date: July 9, 2014

NHTSA Campaign Number: 14V-419

Components:

SEAT BELTS:REAR

Potential Number of Units Affected: 594

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain model year 2014 NV passenger vans manufactured March 14, 2014 to May 15, 2014, equipped with seat belt retractors from Faurecia Automotive Systems. The seat belt retractor bolts on the 2nd, 3rd, and 4th row removable seats may not be torqued to proper specification, or may be missing, on the affected vehicles. This can cause the seat belt anchor to not be secured properly.

Consequence:

If the seat belt retractor bolts are not torqued to specification, or are missing, it may cause the seat belt anchor to not be secured properly. If this occurs, the belt may not properly restrain the seat occupant in the event of a crash increasing the risk of injury.

Remedy:

Nissan will notify owners, and dealers will inspect the seat belt retractor bolt for the proper torque, and tighten if necessary, free of charge. The recall is expected to begin in September 2014. Owners may contact Nissan customer service at 1-800-647-7261.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement