



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 31, 2014

Mr. Steve Johnson
Director, Engineering and Design Analysis
Hyundai Motor Company
10550 Talbert Avenue
Fountain Valley, CA 92708

NVS-215KS
14V-415

Subject: Oil Leak From Front Cylinder Valve Cover

Dear Mr. Johnson:

This letter serves to acknowledge Hyundai Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/VERACRUZ/2007-2012

Mfr's Report Date: July 30, 2014

NHTSA Campaign Number: 14V-415

Components:

ENGINE AND ENGINE COOLING:ENGINE

Potential Number of Units Affected: 61,122

Problem Description:

Hyundai Motor Company (Hyundai) is recalling certain model year 2007-2012 Veracruz vehicles manufactured from December 26, 2006, through July 24, 2012. The affected vehicles may experience an oil leak from the front cylinder bank valve cover gasket. If there is a sufficient amount of oil dropped onto the alternator, the alternator will be damaged causing the charging system to become inoperative.

Consequence:

If the alternator is damaged, the engine will lose power and the vehicle will stop operating while being driven. An unexpected failure of motive power while driving increases the risk of a crash.

Remedy:

Hyundai will notify owners, and dealers will inspect/repair or replace the alternator and the front valve cover gasket, free of charge. The recall is expected to begin by the end of September 2014. Owners may contact Hyundai customer service at 1-800-633-5151. Hyundai's number for this recall is 121.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement