



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 22, 2014

Mr. Chris Sandvig  
General Manager Compliance/TREAD  
Volkswagen of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NVS-215KS  
14V-412

**Subject:** Front Stabilizer Links may Detach

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLKSWAGEN/GOLF/2015  
VOLKSWAGEN/GTI/2015

**Mfr's Report Date:** July 8, 2014

**NHTSA Campaign Number:** 14V-412

**Components:**

STEERING

**Potential Number of Units Affected:** 2,001

**Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2015 Golf and GTI vehicles manufactured January 27, 2014, to May 12, 2014. In the affected vehicles, the stabilizer link fasteners may come loose and possibly interfere with the steering of the vehicle.

**Consequence:**

A loose stabilizer link may interfere with the vehicle's steering, requiring additional effort to control the vehicle, increasing the risk of a crash.

**Remedy:**

Volkswagen will notify owners, and dealers will replace the front stabilizer links, free of charge. The recall is expected to begin in July 2014. Owners may contact Volkswagen customer service at 1-800-822-8987. Volkswagen's number for this recall is 40K9/1W.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Volkswagen's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement