



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 5, 2014

Mr. Brian Latouf
Director, Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215KS
14V-404

Subject: Driver's Master Power Window Switch may Short

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/RAINIER/2006-2007
CHEVROLET/TRAILBLAZER/2006-2007
CHEVROLET/TRAILBLAZER EXT/2006
GMC/ENVOY/2006-2007
GMC/ENVOY XL/2006
ISUZU/ASCENDER/2006-2007
SAAB/9-7X/2005-2007

Mfr's Report Date: July 2, 2014

NHTSA Campaign Number: 14V-404

Components:

VISIBILITY:POWER WINDOW DEVICES AND CONTROLS

Potential Number of Units Affected: 184,611

Problem Description:

General Motors LLC (GM) is recalling certain model year 2005-2007 SAAB 9-7x; 2006 Chevrolet Trailblazer EXT and GMC Envoy XL; and 2006-2007 Chevrolet Trailblazer, GMC Envoy, Buick Rainier and Isuzu Ascender vehicles. Fluid may enter the driver's door master power window switch module, causing corrosion that could result in a short in the circuit board. A short may cause the power door lock and power window switches to function intermittently or become inoperative. The short may also cause overheating, which could melt components of the door module, producing odor, smoke, or a fire.

Consequence:

A short in the circuit board could lead to a fire, increasing the risk of personal injury. A fire could occur even while the vehicle is not in use. As a precaution, owners are advised to park outside until the remedy has been made.

Remedy:

GM will notify owners, and dealers will inspect the part number on the door module, and install a new door module if necessary, free of charge. Parts for the remedy are not currently available. GM will send an interim letter to owners in late August 2014. A second

owner letter will be mailed when parts are available. Owners may contact GM customer service at 1-800-521-7300 (Buick), 1-800-222-1020 (Chevrolet), 1-800-462-8782 (GMC), 1-800-955-9007 (SAAB), and 1-800-255-6727 (Isuzu). GM's number for this recall is 14309. NOTE: This recall provides a new remedy for all vehicles covered by recall 13V-248. Vehicles whose modules were modified but not replaced as part of the previous recall remedy must have their vehicles remedied again under this campaign.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement