



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 20, 2014

Mr. John Kobylarz  
Automotive Safety Office  
Jaguar Land Rover North America, LLC  
555 MacArthur Boulevard  
Mahwah, NJ 07430

NVS-215KS  
14V-390

**Subject:** Power Assist Steering Hose Restriction

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAGUAR/XF/2013-2014

**Mfr's Report Date:** July 1, 2014

**NHTSA Campaign Number:** 14V-390

**Components:**

STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS

**Potential Number of Units Affected:** 81

**Problem Description:**

Jaguar Land Rover North America, LLC (Jaguar) is recalling certain model year 2013-2014 XF (XFR-S) vehicles manufactured July 2, 2013, to April 11, 2014. A component within the Power Assist Steering system (PAS) may collapse and restrict fluid flow within the PAS hose causing a loss of power steering.

**Consequence:**

The reduction of power steering assist can increase the steering effort needed, increasing the risk of a crash.

**Remedy:**

Jaguar will notify owners, and dealers will install an improved PAS hose, free of charge. The recall is expected to begin on August 29, 2014. Owners may contact Jaguar customer service at 1-800-452-4827. Jaguar's number for this recall is J042.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Jaguar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement