



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 18, 2014

Mr. Brian Latouf
Director, Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215KS
14V-374

Subject: Transfer Case may Shift to Neutral/Rollaway Risk

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO/2014-2015
CHEVROLET/SUBURBAN/2015
CHEVROLET/TAHOE/2015
GMC/SIERRA/2014-2015
GMC/YUKON/2015

Mfr's Report Date: June 26, 2014

NHTSA Campaign Number: 14V-374

Components:

POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)

Potential Number of Units Affected: 392,459

Problem Description:

General Motors LLC (GM) is recalling certain model year 2014-2015 Chevrolet Silverado and GMC Sierra vehicles, and model year 2015 GMC Yukon and Chevrolet Suburban and Tahoe vehicles. In the affected vehicles, an electrical signal short may cause the transfer case to shift to neutral without the driver's input.

Consequence:

If the transfer case switches to neutral while the vehicle is parked and the parking brake is not in use, the vehicle may roll away increasing the risk of injury to bystanders. If the transfer case switches to neutral while the vehicle is being driven, the vehicle would lose drive power, increasing the risk of a crash.

Remedy:

GM will notify owners, and dealers will re-program the software in the transfer case control module, free of charge. The recall is expected to begin in early August 2014. Owners may contact General Motors customer service at 1-800-222-1020 (Chevrolet), or 1-800-462-8782 (GMC). GM's number for this recall is 14192.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement