



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 7, 2014

Mr. Timothy Nalepka  
Senior Vice President & General Counsel  
Motor Coach Industries  
1700 East Golf Road  
Schaumburg, IL 60173

NVS-215KS  
14V-370

**Subject:** Headlights may Unintentionally Turn Off

Dear Mr. Nalepka:

This letter serves to acknowledge Motor Coach Industries's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MCI/D4000/2014  
MCI/D4000ISTV/2014  
MCI/D4005/2014  
MCI/D4500/2014  
MCI/D4505/2014  
MCI/J4500/2014

**Mfr's Report Date:** June 9, 2014

**NHTSA Campaign Number:** 14V-370

**Components:**

EXTERIOR LIGHTING:HEADLIGHTS

**Potential Number of Units Affected:** 686

**Problem Description:**

Motor Coach Industries, Inc. (MCI) is recalling certain model year 2014 D4000, D4005, D400ISTV, D4500, D4505, and J4500 motor coaches manufactured July 2013 to April 2014. The multiplex electrical systems controller may unintentionally turn off the vehicle's headlights while the vehicle is in gear.

**Consequence:**

If the headlights turn off while the vehicle is in operation, the driver's visibility may be reduced, increasing the risk of a crash.

**Remedy:**

MCI will notify owners, and dealers will update the multiplex controller software, free of charge. The recall is expected to begin in July 2014. Owners may contact MCI customer service at 1-800-241-2947. MCI's number for this recall is 413.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received MCI's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement