

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 10, 2014

Mr. Robert Babcock
Director, HATCI Certification and Compliance Affairs
Hyundai Motor Company
Hyundai-Kia America Technical Center Inc

6800 Geddes Road Superior Township, MI 48198

Subject: Possible Loss of Steering Assist

Dear Mr. Babcock:

This letter serves to acknowledge Hyundai Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

Makes/Models/Model Years:

HYUNDAI/SONATA/2015

Mfr's Report Date: June 19, 2014

NHTSA Campaign Number: 14V-325

Components:

ELECTRICAL SYSTEM:WIRING STEERING

Potential Number of Units Affected: 2,138

Problem Description:

Hyundai Motor Company (Hyundai) is recalling certain model year 2015 Sonata vehicles manufactured May 2, 2014, through May 23, 2014. A poor connection within the vehicle's wiring harness may result in a reduction of steering assist from the vehicle's motor driven power steering system or the inability to move the vehicle's shifter from the Park position.

Consequence:

The reduction of power steering assist can increase the steering effort needed, increasing the risk of a crash.

Remedy:

Hyundai notified dealers to suspend sales of affected Sonata vehicles and has published recall bulletin 14-01-024 providing a service procedure to repair the affected vehicles. On June 7, 2014 Hyundai began to contact the affected retail customers. Owners may contact Hyundai customer service at 1-800-633-5151. Hyundai's number for this recall is 119.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please provide a remedy plan for this recall once it has been determined.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah McShane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

