



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 2, 2014

Mr. William Coleman  
Corporate Recall Administrator  
Blue Bird Body Company  
PO Box 937  
Fort Valley, GA 31030

NVS-215KS  
14V-309

**Subject:** Steering Shaft Interference may Affect Steering

Dear Mr. Coleman:

This letter serves to acknowledge Blue Bird Body Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BLUE BIRD/ALL AMERICAN/2012-2015

**Mfr's Report Date:** June 5, 2014

**NHTSA Campaign Number:** 14V-309

**Components:**

STEERING

**Potential Number of Units Affected:** 2,539

**Problem Description:**

Blue Bird Body Company (Blue Bird) is recalling certain 2012-2015 All American school buses manufactured August 20, 2011, through May 21, 2014. In the affected vehicles, a clamp on the steering shaft may come in contact with the rubber boot at the floor.

**Consequence:**

If the steering shaft clamp comes into contact with the rubber boot, additional effort would be needed to steer the vehicle, increasing the risk of a crash.

**Remedy:**

Blue Bird will notify owners, and dealers will relocate the rubber boot and install a new steering shaft clamp, free of charge. The recall is expected to begin in July 2014. Owners may contact Blue Bird customer service at 1-478-822-2242. Blue Bird's number for this recall is R14XE.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Blue Bird's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement