



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 17, 2014

Mr. Brian Latouf
Director, Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215KS
14V-301

Subject: Absence of Warning Chimes/FMVSS 114, 208

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO/2014
CHEVROLET/SILVERADO HD/2015
CHEVROLET/TAHOE/2015
GMC/SIERRA/2014
GMC/SIERRA HD/2015

Mfr's Report Date: June 5, 2014

NHTSA Campaign Number: 14V-301

Components:

ELECTRICAL SYSTEM: SOFTWARE
SEAT BELTS:FRONT:WARNING LIGHT/DEVICES

Potential Number of Units Affected: 57,512

Problem Description:

General Motors LLC (GM) is recalling certain model year 2014-2015 Chevrolet Silverado and GMC Sierra, and 2015 Chevrolet Tahoe and Suburban vehicles equipped with a base radio and an internal amplifier. The radios in the affected vehicles may become inoperative, and as a result, there would be no audible chime to notify the driver if the door is opened with the key in the ignition or no audible seat belt warning indicating the seat belts were not buckled. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 114, "Theft Protection and Rollaway Prevention," and 208, "Occupant Crash Protection."

Consequence:

Without an audible indicator, the driver may not be aware that the driver's door is open while the key is in the ignition, increasing the risk of a vehicle rollaway. Additionally, there would be no reminder that the driver's or front seat passenger's seat belt is not buckled, which could increase the risk of injury in a crash.

Remedy:

GM will notify owners, and dealers will update the radio software, free of charge. The manufacturer has not yet provided a

notification schedule. Chevrolet owners may contact GM's customer service at 1-800-222-1020. GMC owners may contact GM's customer service at 1-800-462-8782. GM's number for this recall is 14315.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement