



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 1, 2014

Ms. Terri Tobias  
Regulatory Compliance Manager  
Starcraft RV, Inc.  
903 South Main Street  
P.O. Box 460  
Middlebury, IN 46540

NVS-215KS  
14V-288

**Subject:** Frame Spring Hanger Failure

Dear Ms. Tobias:

This letter serves to acknowledge Starcraft RV, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

STARCRAFT/AR-ONE/2014  
STARCRAFT/AUTUMN RIDGE/2014  
STARCRAFT/TRAVEL STAR EXP/2014

**Mfr's Report Date:** June 19, 2014

**NHTSA Campaign Number:** 14V-288

**Components:**

STRUCTURE:FRAME AND MEMBERS

**Potential Number of Units Affected:** 49

**Problem Description:**

Starcraft RV, Inc. (Starcraft) is recalling certain model year 2014 Autumn Ridge, AR-ONE, and Travel Star Exp trailers manufactured February 13, 2014, through February 24, 2014. The affected trailers may have been built with frame spring hangers that may be brittle and susceptible to fracturing.

**Consequence:**

A spring hanger that fractures may result in a loss of control of the trailer, increasing the risk of a crash.

**Remedy:**

Starcraft will notify owners, and dealers will inspect and replace the frame spring hangers, as necessary, free of charge. The recall is expected to begin in July 2014. Owners may contact Starcraft customer service at 1-800-945-4787.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Starcraft's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement