



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 30, 2014

Mr. Kenneth Bush  
Department Manager, Government Relations  
Suzuki Motor of America, Inc.  
3251 East Imperial Highway  
P.O. Box 1100  
Brea, CA 92622-1100

NVS-215SM  
14V-278

**Subject:** Drive Chain Link may Not be Riveted

Dear Mr. Bush:

This letter serves to acknowledge Suzuki Motor of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUZUKI/DL650A V-STROM/2014

**Mfr's Report Date:** May 23, 2014

**NHTSA Campaign Number:** 14V-278

**Components:**

POWER TRAIN:DRIVELINE

**Potential Number of Units Affected:** 103

**Problem Description:**

Suzuki Motor of America, Inc. (Suzuki) is recalling certain model year 2014 DL650A V-Strom motorcycles manufactured January 20, 2014, through January 21, 2014. In the affected vehicles, a drive chain link may not have been riveted by the supplier when being manufactured.

**Consequence:**

If the drive chain link was not riveted, the chain may come off, increasing the risk of a vehicle crash.

**Remedy:**

Suzuki will notify owners, and dealers will inspect the drive chains of the affected motorcycles. For any unsold motorcycles with a drive chain link that is not riveted, Suzuki dealers will replace the non-riveted link with a drive chain joint set. For any motorcycles that have been sold to retail customers with a drive chain link that is not riveted, Suzuki dealers will replace the drive chain and the front and rear sprockets, free of charge. The recall began on May 27, 2014. Owners may contact Suzuki at 1-800-572-1490. Suzuki's number for this recall is 2A39.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

It is our understanding that notification to owners began on May 27, 2014, prior to our review of the owner notification letter. Should it become necessary for Suzuki to do a renotification, the follow-up notification must be submitted to this office for review and it must comply with the requirements of Part 577.5, "Notification pursuant to a manufacturer's decision" and Part 577.10, "Follow-up notification."

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah McShane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement