



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 30, 2014

Ms. Pascale Reyntjens
Compliance and Regulations
Van Hool N.V.
Bernard Van Hoolstraat 58
B-2500 Lier Koningshooikt
Belgium 99999

NVS-215KS
14V-276

Subject: Battery Equalizers-Possible Fire

Dear Ms. Reyntjens:

This letter serves to acknowledge Van Hool N.V.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VAN HOOL/C2045/2004, 2006, 2013

Mfr's Report Date: May 23, 2014

NHTSA Campaign Number: 14V-276

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 18

Problem Description:

Van Hool N.V. (Van Hool) is recalling certain model year 2004, 2006, and 2013 C2045 Coaches, equipped with Sure Power Battery Equalizers containing a particular epoxy sealing, aka 'potting', compound. The specific potting compound used in the subject products for insulation was found to be capable of conducting electricity after being exposed to heat.

Consequence:

Once electrically conductive, the material is capable of melting and burning, increasing the risk of a fire.

Remedy:

Van Hool's designated agent, ABC Bus, Inc., will notify Van Hool owners, and Sure Power will replace the converters, free of charge. The recall is expected to begin in July 2014. Van Hool's number for this recall is P725

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian", with a stylized flourish at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement