



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 3, 2014

Mr. Abbas Saadat  
Vice President  
Toyota Motor Engineering & Manufacturing  
Vehicle Safety and Compliance  
Mail Code: S-104 19001 South Western Ave  
Torrance, CA 90501

NVS-215KS  
14V-274

**Subject:** Second Row Right-Hand Seat Assembly/FMVSS 207

Dear Mr. Saadat:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
TOYOTA/HIGHLANDER/2014

**Mfr's Report Date:** May 20, 2014

**NHTSA Campaign Number:** 14V-274

**Components:**  
SEATS:MID/REAR ASSEMBLY

**Potential Number of Units Affected:** 231

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain model year 2014 Highlander vehicles manufactured April 23, 2014, through April 29, 2014. The affected vehicles may have a second row right-hand seat assembly that does not fully lock into the inboard seat track in the forward first, second and third adjusting positions. As such, these vehicles do not conform to Federal Motor Vehicle Safety Standard (FMVSS) number 207, "Seating Systems."

**Consequence:**

If the seat does not fully lock into the inboard seat track, the seat could move, increasing the risk of injury to an occupant in the event of a crash.

**Remedy:**

Toyota will notify owners, and dealers will inspect and, if necessary, replace the second row right-hand seat, free of charge. The recall is expected to begin in mid-June 2014. Owners may contact Toyota customer service at 1-800-331-4331.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Toyota's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.


Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement