



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 20, 2014

Mr. Brian Latouf  
Director, Field Product Investigations and Evaluations  
General Motors LLC  
30001 Van Dyke - Mail Code 480-210-2V  
Warren, MI 48090-9055

NVS-215KS  
14V-266

**Subject:** Flexible Steel Cable Fatigue

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BUICK/ENCLAVE/2009-2014  
CHEVROLET/TRVERSE/2009-2014  
GMC/ACADIA/2009-2014  
SATURN/OUTLOOK/2009-2010

**Mfr's Report Date:** May 19, 2014

**NHTSA Campaign Number:** 14V-266

**Components:**

SEAT BELTS

**Potential Number of Units Affected:** 1,339,355

**Problem Description:**

General Motors is recalling certain model year 2009-2014 Buick Enclave vehicles manufactured April 14, 2008, through May 14, 2014, Chevrolet Traverse vehicles manufactured June 6, 2008, through May 14, 2014, and GMC Acadia vehicles manufactured April 9, 2008, through May 14, 2014, and 2009-2010 Saturn Outlook vehicles manufactured April 14, 2008, through March 18, 2010. In the affected vehicles, the flexible steel steel cable that connects the seatbelt to the front outboard seating positions may fatigue and separate over time.

**Consequence:**

If the steel cable becomes fatigued and separates, the seatbelt may not properly restrain the seat occupant increasing the risk of an injury in a crash.

**Remedy:**

General Motors will notify owners, and dealers will inspect and replace the lap pretensioner, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact General Motors at 1-800-222-1020 (Chevrolet), 1-800-521-7300 (Buick), 1-800-462-8782 (GMC), 1-800-553-6000 (Saturn). General Motors recall number for this campaign is 14187.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement