



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 14, 2014

Mr. Brian Latouf
Director Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215KS
14V-246

Subject: Tie Rod Separation/Loss of Steering

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO/2014
CHEVROLET/TAHOE/2015
GMC/SIERRA/2014

Mfr's Report Date: May 13, 2014

NHTSA Campaign Number: 14V-246

Components:

STEERING:LINKAGES:TIE ROD ASSEMBLY

Potential Number of Units Affected: 477

Problem Description:

General Motors LLC (GM) is recalling certain model year 2014 Chevrolet Silverado vehicles manufactured May 23, 2013, through March 25, 2014, 2014 GMC Sierra vehicles manufactured May 25, 2013, through March 31, 2014, and 2015 Chevrolet Tahoe vehicles manufactured January 29, 2014, through March 27, 2014. In the affected vehicles, the tie rod threaded attachment may not be properly tightened to the steering gear rack.

Consequence:

An improperly tightened tie rod attachment may allow the tie rod to separate from the steering rack, resulting in a loss of steering, increasing the risk of a vehicle crash.

Remedy:

GM notified all owners, and dealers will inspect the inner tie rods to make sure that they are correctly tightened, replacing the steering gear, as necessary, free of charge. The recall began on May 14, 2014. Owners may contact General Motors customer service at 1-800-222-1020 (Chevrolet), or 1-800-462-8782 (GMC). GM's number for this recall is 14204. NOTE: Owners are advised not to drive their vehicles until they have been inspected and repaired. Owners should contact GM to have their vehicles towed to the dealership.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received, reviewed and approved GM's proposed owner notification letter. Please provide a representative copy after the letters have been sent.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement