



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 15, 2014

Mr. Robert Babcock
Director, HATCI Certification and Compliance Affairs
Hyundai Motor Company
Hyundai-Kia America Technical Center Inc
6800 Geddes Road
Superior Township, MI 48198

NVS-215SM
14V-245

Subject: Air Bag Assembly may Loose in the Steering Wheel

Dear Mr. Babcock:

This letter serves to acknowledge Hyundai Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/TUCSON/2011-2014

Mfr's Report Date: May 9, 2014

NHTSA Campaign Number: 14V-245

Components:

AIR BAGS

Potential Number of Units Affected: 137,500

Problem Description:

Hyundai Motor Company (Hyundai) is recalling certain model year 2011-2014 Hyundai Tucson vehicles manufactured January 3, 2011, through December 23, 2013. In the affected vehicles, the air bag assembly installed in the steering wheel may come loose from its mounting.

Consequence:

An air bag assembly that is not properly mounted may result in an increased risk of injury to the driver in the event of a crash.

Remedy:

Hyundai will notify owners, and dealers will inspect and tighten the bolts that secure the driver's air bag assembly, free of charge. The recall is expected to begin by the end of June 2014. Owners may contact Hyundai customer service at 1-800-633-5151. Hyundai's number for this recall is 118.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement