



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 6, 2014

Ms. Janet Kercher-Dudley
Standards Engineer
Turtle Top
67819 State Road 15
New Paris, IN 46553

NVS-215KS
14V-241

Subject: Wheelchair Lift Armored Pendant Cable Shortcircuit

Dear Ms. Kercher-Dudley:

This letter serves to acknowledge Turtle Top's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TURTLE TOP/ODYSSEY/2013
TURTLE TOP/VAN TERRA/2013

Mfr's Report Date: April 29, 2014

NHTSA Campaign Number: 14V-241

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 18

Problem Description:

Turtle Top is recalling certain model year 2013 Odyssey and Van Terra transit buses manufactured April 11, 2013, through December 5, 2013, and equipped with certain Ricon S series and K series wheelchair lifts with an optional armored pendant cable. The armored cable may be positioned such that it does not clear the wheelchair lift.

Consequence:

If the cable does not clear the wheel chair lift it may contact the power lug and if it does not have a nonconductive cover, or it has an improperly installed nonconductive cover, a short circuit may occur that could result in a fire.

Remedy:

Turtle Top will notify owners, and Ricon will send the owner a supplemental cover kit and instructions, free of charge. The recall is expected to begin in June 2014. Owners may contact Turtle Top customer service at 1-800-296-2105 or Ricon Customer Service at 1-800-322-2884 or by e-mail at recall.admin@wabtec.com. Note: This campaign is a continuation of 13V-263.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Turtle Top's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement