



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 15, 2014

Mr. Brian Latouf  
Director, Field Product Investigations and Evaluations  
General Motors LLC  
30001 Van Dyke - Mail Code 480-210-2V  
Warren, MI 48090-9055

NVS-215KS  
14V-240

**Subject:** Incorrect Brake Rotors may be Installed

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BUICK/LACROSSE/2014  
CHEVROLET/MALIBU/2014

**Mfr's Report Date:** May 7, 2014

**NHTSA Campaign Number:** 14V-240

**Components:**

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC

**Potential Number of Units Affected:** 8,208

**Problem Description:**

General Motors LLC (GM) is recalling certain model year 2014 Buick Lacrosse vehicles manufactured January 29, 2014, through March 31, 2014 and 2014 Chevrolet Malibu vehicles manufactured February 7, 2014, through March 31, 2014, and equipped with 17 inch front brake rotors. The affected vehicles may have had brake rotors intended for the rear of the car accidentally installed on the front. The rear rotors, while the same diameter, are thinner and may result in a front brake pad detaching from the caliper.

**Consequence:**

If a brake pad detaches from caliper, there may be a sudden reduction in braking, lengthening the distance required to stop the vehicle and increasing the risk of a crash.

**Remedy:**

GM will notify owners, and dealers will inspect the front brake rotors, and install the correct rotors with new brake pads, as necessary, free of charge. The recall is expected to begin around May 29, 2014. Owners may contact General Motors customer service at 1-800-521-7300 (Buick) or 1-800-222-1020 (Chevrolet). GM's number for this recall is 14128.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement