



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 1, 2014

Mr. Steve Kenner  
Ford Motor Company  
330 Town Center Drive  
Suite 400  
Dearborn, MI 48126-2738

NVS-215KS  
14V-204

**Subject:** Transmission Calibration Error/FMVSS 102

Dear Mr. Kenner:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/F-250 SD/2015  
FORD/F-350 SD/2015  
FORD/F-450 SD/2015  
FORD/F-550 SD/2015

**Mfr's Report Date:** April 15, 2014

**NHTSA Campaign Number:** 14V-204

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

**Potential Number of Units Affected:** 3,973

**Problem Description:**

Ford Motor Company (Ford) is recalling certain model year 2015 F-250, F-350, F-450, and F-550 Super Duty trucks manufactured September 13, 2013, through March 28, 2014, and equipped with 6.2L gasoline or 6.7L diesel engines and 6R140 transmissions. An error with the transmission control software may be such that while shifting from "Park" to "Drive" the vehicle may display "Drive" but possibly engage "Reverse" for 1.5 seconds before engaging "Drive." Therefore, the vehicles do not conform to Federal Motor Vehicle Safety Standard (FMVSS) number 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect."

**Consequence:**

If the vehicle is in "Reverse" while the while the gear selection shows "Drive," unexpected movement could occur, increasing the risk of a crash.

**Remedy:**

Ford will notify owners, and dealers will update the transmission software, free of charge. The recall is expected to begin in early May 2014. Owners may contact Fords customer service at 1-800-392-3673. Ford's number for this recall is 14C04.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.


Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement