



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 19, 2014

Mr. Jeffery Marsee
Chief Representative, Emission and Safety
Isuzu Manufacturing Services of America
46401 Commerce Center Drive
Plymouth, MI 48170-2473

NVS-215KS
14V-203

Subject: Horn may not Work

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Manufacturing Services of America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ISUZU/REACH/2012-2013

Mfr's Report Date: April 17, 2014

NHTSA Campaign Number: 14V-203

Components:

COMMUNICATIONS:HORN ASSEMBLY

Potential Number of Units Affected: 1,770

Problem Description:

Isuzu Manufacturing Services of America, Inc. (Isuzu) is recalling certain model year 2012-2013 Reach stripped chassis manufactured July 26, 2011, through August 27, 2013. The horn switch contacts may be bent or may wear prematurely causing the horn not to work.

Consequence:

An inoperable horn may increase the risk of a crash.

Remedy:

Isuzu will notify owners, and dealers will inspect the horn contact shaft to see if it is bent or if it has premature wear, and replace the steering wheel combination switch if either condition is found, free of charge. The recall is expected to begin in May 2014. Owners may contact Isuzu customer service at 1-866-441-9638. Isuzu's number for this recall is CB14-N-001.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Isuzu's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement