



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 22, 2014

Ms. Kanupriya Arora  
Compliance Engineer  
Autocar Industries, LLC  
551 South Washington Street  
Hagerstown, IN 47346

NVS-215KS  
14V-200

**Subject:** Steering Column Mounting Bracket may be Loose

Dear Ms. Arora:

This letter serves to acknowledge Autocar Industries, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AUTOCAR/XPERT/2012-2014

**Mfr's Report Date:** April 22, 2014

**NHTSA Campaign Number:** 14V-200

**Components:**

STEERING:COLUMN

**Potential Number of Units Affected:** 207

**Problem Description:**

Autocar Industries, LLC (Autocar) is recalling certain model year 2012-2014 Xpert vehicles manufactured July 11, 2011, through March 5, 2014. The bolts that secure the steering column mounting bracket could be below the required torque and possibly cause the steering column to come loose.

**Consequence:**

A loose steering column may make it difficult to steer the vehicle, increasing the risk of a crash.

**Remedy:**

Autocar will notify owners, and dealers will correct the steering column mounting, free of charge. The recall is expected to begin on June 6, 2014. Owners may contact Autocar's customer service at 1-765-489-5499. Autocar's number for this recall is M-1407.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement