



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 6, 2014

Ms. Terri Tobias
Regulatory Compliance Manager
Jayco, Inc.
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NVS-215KS
14V-196

Subject: Microwave May Start On Its Own And Cause A Fire

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JAYCO/EAGLE PREMIER/2013-2014
JAYCO/PINNACLE/2013-2014
JAYCO/PRECEPT/2014
JAYCO/SENECA/2013-2014

Mfr's Report Date: April 14, 2014

NHTSA Campaign Number: 14V-196

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 192

Problem Description:

Jayco, Inc. (Jayco) is recalling certain model year 2013-2014 Seneca, Pinnacle, and Eagle Premier, and 2014 Precept motorhomes and fifth wheels manufactured January 14, 2013, through August 26, 2013, and equipped with Electrolux/Frigidaire KG series microwaves, models CFMV152CLB and CFMV154CLS, manufactured January 14, 2013, through April 10, 2013, in the serial number range KG30607951 through KG31600670. In the affected vehicles, the microwave may start on its own and begin heating when unattended.

Consequence:

If the microwave starts on its own and there are contents inside, a fire could result.

Remedy:

Jayco will notify owners, and authorized Electrolux service technicians will replace the membrane/keypad component, free of charge. The recall will begin in May 2014. Owners may contact Jayco Customer Service by calling 1-800-283-8267. Note: Owners are advised to leave the microwave unplugged when not in use.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Jayco's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement