



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 16, 2014

Mr. Fred Birchfield  
Quality and Customer Service Manager  
Wheeled Coach Industries, Inc.  
2737 N. Forsyth Road  
Winter Park, FL 32792

NVS-215KS  
14V-193

**Subject:** Momentary Power Loss to the EXC Timer

Dear Mr. Birchfield:

This letter serves to acknowledge Wheeled Coach Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

WHEELED COACH/BUSINESS CLASS M2/2010  
WHEELED COACH/T1/2013-2014  
WHEELED COACH/T2/2013-2014  
WHEELED COACH/T3/2013-2014  
WHEELED COACH/TERRASTAR/2014

**Mfr's Report Date:** April 15, 2014

**NHTSA Campaign Number:** 14V-193

**Components:**

ELECTRICAL SYSTEM: SOFTWARE  
EQUIPMENT:ELECTRICAL

**Potential Number of Units Affected:** 84

**Problem Description:**

Wheeled Coach Industries (Wheeled Coach) is recalling certain model year 2010 M2, 2013-2014 T1, T2, and T3, and 2014 Terrastar ambulances, equipped with ECX Timer part number EL00230 manufactured by ECX Electronics Corporation. The ECX timer may experience a momentary loss of power when starting the vehicle.

**Consequence:**

The momentary loss of power may cause the ECX timer to begin a five minute countdown, after which the timer would disconnect the power supplied to the electrical systems in the patient area of the vehicle, increasing the risk of injury to the occupants.

**Remedy:**

Wheeled Coach will notify owners, and dealers will update the timer software, free of charge. The recall is expected to begin in May 2014. Owners may contact Wheeled Coach at 1-800-628-8178.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement