



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 2, 2014

Mr. Michael Jordan
DUECO Inc.
N4 W 22610 Bluemound Road
PO Box 177
Waukesha, WI 53187

NVS-215KS
14V-186

Subject: Sure Power DC-DC Converters:Fire Risk

Dear Mr. Jordan:

This letter serves to acknowledge DUECO Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-750/2011
FREIGHTLINER/M2/2010
GMC/C5500/2008-2009
INTERNATIONAL/4300/2009-2011
INTERNATIONAL/4400/2010
INTERNATIONAL/7400/2009, 2011

Mfr's Report Date: April 1, 2014

NHTSA Campaign Number: 14V-186

Components:

ELECTRICAL SYSTEM:BATTERY

Potential Number of Units Affected: 34

Problem Description:

DUECO Inc. (DUECO), a manufacturer of utility vehicles, is recalling certain Dueco-modified model year 2009-2011 International 4300, 2010 International 4400, 2009 and 2011 International 7400, 2010 Freightliner M2, 2008-2009 GMC C5500, and 2011 Ford F-750 vehicles, equipped with Sure Power DC-DC converters containing a particular epoxy sealing, aka 'potting', compound. The specific potting compound used in the subject products for insulation was found to be capable of conducting electricity after being exposed to heat.

Consequence:

Once electrically conductive, the material is capable of melting and burning, increasing the risk of a fire.

Remedy:

DUECO will notify owners, and Sure Power will replace the converters, free of charge. The recall is expected to begin in May 2014. Owners may contact Dueco at 1-800-558-4004.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received DUECO's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. Please let us know if DUECO will be filing the required reports or if Sure Power has agreed to file them for you.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement