

U.S. Department of Transportation

# National Highway Traffic Safety Administration

April 16, 2014

Mr. David Robertson Group Manager, Environmental, Safety and Powertrain Engineering Mazda North American Operations 46976 Magellan Drive Wixom, MI 48393 NVS-215KS 14V-174

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Lower Control Arm Corrosion-Regional Recall

Dear Mr. Robertson:

This letter serves to acknowledge Mazda North American Operations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

MAZDA/TRIBUTE/2001-2004

Mfr's Report Date: April 4, 2014

NHTSA Campaign Number: 14V-174

**Components:** 

STRUCTURE:FRAME AND MEMBERS

**Potential Number of Units Affected:** 109,000

## **Problem Description:**

Mazda North American Operations (Mazda) is recalling certain model year 2001-2004 Tribute vehicles manufactured May 22, 2000, through December 19, 2003, originally sold, or currently registered in, Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin and the District of Columbia. These vehicles may experience excessive corrosion at the forward attachment of the lower control arm.

### Consequence:

A separation of the lower control arm can result in a significant loss of steering control, increasing the risk of a crash.

## Remedy:

Mazda will notify owners, and dealers will install a newly designed reinforcement cross-brace, free of charge. Parts are not currently available. Mazda expects to send an interim notification around May 19, 2014. When parts are available, owners will be mailed a second letter to come in to have the part installed. If customers bring their vehicles to a dealer before reinforcement crossbraces are available, dealers will inspect the subframe and either inform customers that the vehicle is safe to drive until the remedy parts are available or provide a rental vehicle until parts are available if an immediate repair is needed. Owners may contact Mazda at 1-800-222-5500. Mazda's number for this recall is 7514D.



#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

