



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 11, 2014

Mr. Steve Kenner
Ford Motor Company
330 Town Center Drive
Suite 400
Dearborn, MI 48126-2738

NVS-215KS
14V-165

Subject: Lower Control Arm Corrosion-Regional Recall

Dear Mr. Kenner:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/ESCAPE/2001-2004

Mfr's Report Date: March 31, 2014

NHTSA Campaign Number: 14V-165

Components:

STRUCTURE:FRAME AND MEMBERS

Potential Number of Units Affected: 348,950

Problem Description:

Ford Motor Company (Ford) is recalling certain model year 2001-2004 Escape vehicles manufactured October 22, 1999, through January 23, 2004, originally sold, or currently registered in, Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin and the District of Columbia. These vehicles may experience excessive corrosion at the forward attachment of the lower control arm.

Consequence:

A separation of the lower control arm can result in the loss of control of the vehicle, increasing the risk of a crash.

Remedy:

Ford will notify owners, and dealers will install a newly designed reinforcement cross-brace, free of charge. Parts are not currently available. Ford expects to send an interim notification around May 19, 2014. When parts are available, owners will be mailed a second letter to come in to have the part installed. If customers bring their vehicles to a dealer before reinforcement crossbraces are available, dealers will inspect the subframe and either inform customers that the vehicle is safe to drive until the remedy parts are available or provide a rental vehicle until parts are available if an immediate repair is needed. Owners may contact Ford at 1-800-392-3673. Ford's number for this recall is 14S02.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement