

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 25, 2014

Ms. Kristin Kolodge Senior Manager, Product Investigations & Campaigns Chrysler Group LLC 800 Chrysler Drive CIMS-482-00-91 Auburn Hills, MI 48326-2757 NVS-215KS 14V-161

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Improperly Machined Transmission Case/Rollaway

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/1500/2014

Mfr's Report Date: April 1, 2014

NHTSA Campaign Number: 14V-161

Components:

POWER TRAIN: AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 125

Problem Description:

Chrysler Group LLC (Chrysler) is recalling certain model year 2014 Ram 1500 4x4 vehicles manufactured January 24, 2014, through February 5, 2014. In the affected vehicles, the transmission case may have been improperly machined which can result in the park pawl not properly engaging when the transmission is in the 'Park' position.

Consequence:

If the park pawl does not properly engage, the vehicle may rollaway, increasing the risk of a crash and occupant or pedestrian injuries.

Remedy:

Chrysler will notify owners, and dealers will inspect and replace the transmission, as necessary, free of charge. The recall is expected to begin in May 2014. Owners may contract Chrysler at 1-800-853-1403. Chrysler's number for this recall is P13.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

