



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 24, 2014

Mr. David Mihalick
Standards Compliance Manager
Crossroads RV
419 W Pike Street
Jackson Center, OH 45334-0629

NVS-215KS
14V-156

Subject: Frame Spring Hanger Failure

Dear Mr. Mihalick:

This letter serves to acknowledge Crossroads RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CROSSROADS/REZERVE/2015
CROSSROADS/SUNSET TRAIL/2015
CROSSROADS/ZINGER/2015

Mfr's Report Date: March 31, 2014

NHTSA Campaign Number: 14V-156

Components:

SUSPENSION:REAR:SPRINGS:LEAF SPRING ASSEMBLY:HANGER/BRACKET

Potential Number of Units Affected: 12

Problem Description:

Crossroads RV is recalling certain model year 2015 Sunset Trail, Zinger, and Reserve recreational trailers manufactured February 20, 2014, through February 28, 2014. The affected trailers may have been built with frame spring hangers that may be brittle and susceptible to fracturing.

Consequence:

A spring hanger that fractures may result in a loss of control of the trailer, increasing the risk of a crash.

Remedy:

Crossroads RV will notify owners, and dealers will inspect and replace the frame spring hangers, as necessary, free of charge. The recall is expected to begin in April 2014. Owners may contact Crossroads at 1-855-226-7496.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Crossroads RV's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement