

April 1, 2014

Ms. Kristin Kolodge Senior Manager, Product Investigations & Campaigns Chrysler Group LLC 800 Chrysler Drive CIMS-482-00-91 Auburn Hills, MI 48326-2757

Subject: Loss of Power Brake Assist

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

DODGE/DURANGO/2011-2014 JEEP/GRAND CHEROKEE/2011-2014

Mfr's Report Date: April 1, 2014

NHTSA Campaign Number: 14V-154

**Components:** SERVICE BRAKES SERVICE BRAKES, HYDRAULIC:POWER ASSIST:VACUUM

Potential Number of Units Affected: 644,354

# **Problem Description:**

Chrysler Group LLC (Chrysler) is recalling certain model year 2011-2014 Jeep Grand Cherokee and Dodge Durango vehicles manufactured from January 5, 2010, through September 8, 2013. The subject vehicles have a brake booster with a center shell that may corrode and allow water to get inside.

### **Consequence:**

The water inside could freeze and limit the braking ability of the vehicle, increasing the risk of a crash.

### **Remedy:**

Chrysler will notify owners, and dealers will add a water diverter shield to the booster after the booster has been tested to confirm it can hold an acceptable amount of vacuum pressure. If the booster inspection confirms an unacceptable loss of vacuum pressure, the booster will be replaced. Repairs will be made free of charge. The recall is expected to begin in May 2014. Owners may contact Chrysler at 1-800-853-1403. Chrysler's recall campaign number is P14.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

1200 New Jersey Avenue SE Washington, DC 20590

> NVS-215KS 14V-154



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

