



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 31, 2014

Ms. Carmen Benavides
Director, Product Investigations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215KS
14V-152

Subject: Transmission Oil Cooler Line/Fire

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO/2014
CHEVROLET/SUBURBAN/2015
CHEVROLET/TAHOE/2015
GMC/SIERRA/2014
GMC/YUKON/2015

Mfr's Report Date: March 31, 2014

NHTSA Campaign Number: 14V-152

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION:COOLING UNIT AND LINES

Potential Number of Units Affected: 489,936

Problem Description:

General Motors LLC (GM) is recalling certain model year 2014 Chevrolet Silverado Light Duty Regular Cab, Double Cab, and Crew Cab 1500 series and model year 2015 Suburban and Tahoe; GMC model year 2014 Sierra Regular Cab, Double Cab, and Crew Cab 1500 Series and model year 2015 Yukon and Yukon XL vehicles equipped with a 6-Speed Automatic Transmission (feature code MYC). The subject vehicles may have a transmission oil cooler line that is not securely seated in the fitting.

Consequence:

If the line is not securely seated and transmission oil leaks from the fitting, the oil could contact a hot surface and cause a vehicle fire.

Remedy:

GM will notify owners, and dealers will inspect the transmission oil cooler line connection and repair the vehicles, as needed, free of charge. The recall is expected to begin on April 28, 2014. Owners may contact Chevrolet at 1-866-694-6546 or GMC owners may contact GMC at 1-866-996-9463. GM's number for this recall is 14121.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:


As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement