



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 31, 2014

Ms. Carmen Benavides
Director, Product Investigations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215KS
14V-151

Subject: Front Right Half Shaft may Fracture

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/CRUZE/2013-2014

Mfr's Report Date: March 28, 2014

NHTSA Campaign Number: 14V-151

Components:

POWER TRAIN:AXLE ASSEMBLY:AXLE SHAFT

Potential Number of Units Affected: 174,046

Problem Description:

General Motors LLC (GM) is recalling certain model year 2013 and 2014 Chevrolet Cruze vehicles equipped with a 1.4L turbo engine, and manufactured between November 28, 2012, and March 7, 2014. On the affected vehicles, the right front half shaft may fracture and separate.

Consequence:

If the half shaft fractures and separates while driving, the vehicle would lose power and coast to a stop. If a vehicle with a fractured half shaft is parked without the parking brake applied, the vehicle could move unexpectedly. Either condition increases the risk of a crash.

Remedy:

GM will notify owners, and dealers will inspect and replace the right half shaft, as needed, free of charge. Parts for the remedy are not currently available. GM will send an interim letter to owners the week of April 28, 2014. A second owner letter will be mailed when parts are available. Owners may contact Chevrolet at 1-866-694-6546. GM's number for this recall is 14079. This is an expansion of recall 13V-452. NOTE: Some vehicles subject to this recall were subject to the recall campaign initiated in 2013. Some of those vehicles were repaired using defective parts. Those owners will be advised that they must have their vehicles remedied again under this campaign and that having the earlier recall completed did not remedy their vehicles.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please explain what GM means when it says that some 'suspect' parts were used in the earlier 2013 campaign, 13V-452, and that those vehicles must be remedied again in this recall. Include, at a minimum, in your explanation how suspect parts were included within the remedy part population, when GM learned that the parts were suspect, when GM learned those parts were part of the remedy population, and identify by date any field failures associated with the suspect parts.

Please be reminded of the following requirements:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement