



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 10, 2014

Mr. Abbas Saadat  
Vice President  
Toyota Motor Engineering & Manufacturing  
Vehicle Safety and Compliance  
Mail Code: S-104 19001 South Western Ave  
Torrance, CA 90501

NVS-215KS  
14V-148

**Subject:** Second Row Seat Assembly/FMVSS 207

Dear Mr. Saadat:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
TOYOTA/HIGHLANDER/2013

**Mfr's Report Date:** March 27, 2014

**NHTSA Campaign Number:** 14V-148

**Components:**  
SEATS

**Potential Number of Units Affected:** 46,757

**Problem Description:**

Toyota is recalling certain model year 2013 Highlander vehicles manufactured March 13, 2013, through August 6, 2013. In the affected vehicles, the second row left hand seat may not lock in place when positioned in the forward front or second adjusting position. As such, the vehicles do not conform to Federal Motor Vehicle Safety Standard (FMVSS) number 207, "Seating Systems."

**Consequence:**

If the seat does not lock into the seat track, there may be an increased risk of injury to an occupant in the event of a crash.

**Remedy:**

Toyota will notify owners, and dealers will modify the second row left hand seat so that it will lock into the seat track, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Toyota at 1-800-331-4331.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement