



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 18, 2014

Mr. Garrett Carolus
Technical Manager
Keystone RV Company
P.O. Box 2000
Goshen, IN 46527

NVS-215KS
14V-146

Subject: Frame Spring Hanger Failure

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/BULLET/2014
KEYSTONE/COUGAR/2014
KEYSTONE/SPRINGDALE/2014
KEYSTONE/SUMMERLAND/2014

Mfr's Report Date: March 26, 2014

NHTSA Campaign Number: 14V-146

Components:

SUSPENSION:REAR:SPRINGS:LEAF SPRING ASSEMBLY:HANGER/BRACKET

Potential Number of Units Affected: 32

Problem Description:

Keystone RV Company (Keystone) is recalling certain model year 2014 Summerland, Springdale, Bullet, and Cougar recreational travel trailers and fifth wheels. The affected vehicles may have been built with frame spring hangers that may be brittle and susceptible to fracturing.

Consequence:

A spring hanger that fractures may result in a loss of control of the trailer, increasing the risk of a crash.

Remedy:

Keystone will notify owners, and dealers will inspect and replace the spring hanger, as necessary, free of charge. The recall is expected to begin in April 2014. Owners may contact Keystone at 1-866-425-4369. Keystone's number for this recall is 14-205.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Keystone's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement