



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 26, 2014

Mr. Donald Neff  
Manager, Technical Compliance Office  
Nissan North America, Inc.  
P.O. Box 685001  
Franklin, TN 37068-5009

NVS-215KS  
14V-138

**Subject:** Air Bag may not Detect Passenger in Seat

Dear Mr. Neff:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INFINITI/JX35/2013  
INFINITI/Q50/2014  
INFINITI/QX60/2014  
NISSAN/ALTIMA/2013-2014  
NISSAN/LEAF/2013-2014  
NISSAN/NV200/2013  
NISSAN/PATHFINDER/2013-2014  
NISSAN/SENTRA/2013-2014

**Mfr's Report Date:** March 24, 2014

**NHTSA Campaign Number:** 14V-138

**Components:**

AIR BAGS:FRONTAL  
ELECTRICAL SYSTEM: SOFTWARE

**Potential Number of Units Affected:** 989,701

**Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain model year 2013-2014 Altima, LEAF, Pathfinder, and Sentra, model year 2013 NV200 (aka Taxi) and Infiniti JX35 and model year 2014 Infiniti Q50 and QX60 vehicles. In the affected vehicles, the occupant classification system (OCS) software may incorrectly classify the passenger seat as empty, when it is occupied by an adult.

**Consequence:**

If the OCS does not detect an adult occupant in the passenger seat, the passenger airbag would be deactivated. Failure of the passenger airbag to deploy during a crash (where deployment is warranted) could increase the risk of injury to the passenger.

**Remedy:**

Nissan will notify owners, and dealers will update the OCS software, free of charge. The recall is expected to begin in mid-April 2014. Owners may contact Nissan at 1-800-647-7261.



**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement