



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 16, 2014

Mr. Garrett Carolus  
Technical Manager  
Keystone RV Company  
P.O. Box 2000  
Goshen, IN 46527

NVS-215KS  
14V-136

**Subject:** Microwave May Start On Its Own And Cause A Fire

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KEYSTONE/ALPINE/2014  
KEYSTONE/BIG SKY/2014  
KEYSTONE/DUTCHMEN INFINITY/2014  
KEYSTONE/DUTCHMEN VOLTAGE/2014  
KEYSTONE/FUZION/2014  
KEYSTONE/MONTANA/2013-2014

**Mfr's Report Date:** March 21, 2014

**NHTSA Campaign Number:** 14V-136

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 1,957

**Problem Description:**

Keystone RV Company (Keystone) is recalling certain model year 2013-2014 Montana, 2014 Alpine, Big Sky, and Fuzion, and 2014 Dutchmen Infinity and Voltage fifth wheel trailers equipped with Frigidaire KG series microwaves, models CFMV152CLB and CFMV154CLS, manufactured January 27, 2013, through April 10, 2013, in the serial number range KG30607951 through KG31600670. In the affected vehicles, the microwave may start on its own and begin heating when unattended.

**Consequence:**

If the microwave starts on its own and there are contents inside, a fire could result.

**Remedy:**

Keystone will notify owners, and dealers will repair the membrane/keypad component, free of charge. The recall is expected to begin in April 2014. Owners may contact Keystone Customer Service by calling 1-866-425-4369. Keystone's number for this recall is 14-204.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Keystone's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement