



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 17, 2014

Ms. Carmen Benavides
Director, Product Investigations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215KS
14V-118

Subject: Side Impact Air Bags Wiring Connections

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/ENCLAVE/2008-2013
CHEVROLET/TRVERSE/2009-2013
GMC/ACADIA/2008-2013
SATURN/OUTLOOK/2008-2010

Mfr's Report Date: March 17, 2014

NHTSA Campaign Number: 14V-118

Components:

AIR BAGS:SIDE/WINDOW

Potential Number of Units Affected: 1,176,407

Problem Description:

General Motors LLC (GM) is recalling certain model year 2008-2013 Buick Enclave and GMC Acadia and 2009-2013 Chevrolet Traverse and 2008-2010 Saturn Outlook vehicles. In the affected vehicles, increased resistance in the driver and passenger seat mounted side impact air bag (SIAB) wiring harnesses may result in the SIAB and seat belt pretensioners not deploying in the event of a crash.

Consequence:

Failure of the side impact air bags and seat belt pretensioners to deploy in a crash increase the risk of injury to the driver and front seat occupant.

Remedy:

GM will notify owners, and dealers will replace the affected harness connections with soldered connections, free of charge. The manufacturer has not yet provided a notification schedule. Buick owners may contact the owner center at 1-800-521-7300, Chevrolet owners at 1-866-694-6546, Saturn at 1-800-553-6000, and GMC owners at 1-866-996-9463. GM's number for this recall is 14030.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Per the requirements of 573.6(c)(2)(iv), please provide the country of origin (if known) for the Hamlin Electronics-supplied wiring harness.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement