



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 14, 2014

Ms. Kristin Kolodge
Senior Manager, Product Investigations & Campaigns
Chrysler Group LLC
800 Chrysler Drive CIMS-482-00-91
Auburn Hills, MI 48326-2757

NVS-215KS
14V-104

Subject: Hard Brake Pedal may Lengthen Stopping Distance

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DODGE/DURANGO/2012-2013
JEEP/GRAND CHEROKEE/2012-2013

Mfr's Report Date: March 4, 2014

NHTSA Campaign Number: 14V-104

Components:

SERVICE BRAKES, HYDRAULIC:ANTILOCK

Potential Number of Units Affected: 18,690

Problem Description:

Chrysler Group LLC (Chrysler) is recalling certain model year 2012-2013 Dodge Durango and Jeep Grand Cherokee vehicles manufactured October 11, 2011, through October 1, 2012. Under certain braking events, the Ready Alert Braking System (RAB) may result in the driver experiencing a hard brake pedal feel.

Consequence:

If the driver experiences a hard brake pedal, the driver may not push the pedal as intended, lengthening the distance needed to stop the vehicle and increasing the risk of a crash.

Remedy:

Chrysler will notify owners, and dealers will update the ABS module software, free of charge. The recall is expected to begin in March 2014. Owners may contact Chrysler at 1-800-853-1403. Chrysler's number associated with this recall is P05.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement