



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 11, 2014

Mr. Vincent Cline
Engineering Manager-School Bus Division
Starcraft Bus
2408 Century Drive
Goshen, IN 46528

NVS-215KS
14V-102

Subject: Electric Door Actuator May Lead to Fire

Dear Mr. Cline:

This letter serves to acknowledge Starcraft Bus's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

STARCRAFT/PRODIGY/2009-2010
STARCRAFT/QUEST/2009-2010

Mfr's Report Date: February 13, 2014

NHTSA Campaign Number: 14V-102

Components:

EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 281

Problem Description:

Starcraft Bus is recalling certain model year 2009 and 2010 Prodigy and Quest school buses manufactured August 20, 2009, through March 30, 2010, and equipped with A & M Systems-brand door actuators. Voltage spikes may damage the electrical components and electrical circuits of the door actuator, causing the circuit board to develop high resistance.

Consequence:

High resistance may cause the board to overheat, increasing the risk of a fire.

Remedy:

Starcraft Bus will notify owners and dealers will replace the affected circuit boards, free of charge. The recall is expected to begin in March 2014. Owners may contact Starcraft Bus at 1-800-348-7440.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement