



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 24, 2014

Mr. Craig Cox  
Codes and Compliance Manager  
Newmar Corporation  
355 N Delaware Street  
Nappanee, IN 46550

NVS-215KS  
14V-098

**Subject:** Microwave May Start On It's Own And Cause A Fire

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEWMAR/BAY STAR/2013-2014  
NEWMAR/BAY STAR SPORT/2013-2014  
NEWMAR/CANYON STAR/2013-2014  
NEWMAR/DUTCH STAR/2013-2014  
NEWMAR/ESSEX/2013-2014  
NEWMAR/MOUNTAIN AIRE/2013-2014  
NEWMAR/VENTANA/2013-2014  
NEWMAR/VENTANA LE/2013-2014

**Mfr's Report Date:** March 4, 2014

**NHTSA Campaign Number:** 14V-098

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 657

**Problem Description:**

Newmar Corporation (Newmar) is recalling certain model year 2013-2014 Bay Star Sport, Bay Star, Canyon Star, Ventana LE, Ventana, Dutch Star, Mountain Aire, and Essex recreational vehicles manufactured February 18, 2013, through November 15, 2013, and equipped with Frigidaire KG series microwaves. In the affected vehicles, the microwave may start on its own.

**Consequence:**

If the microwave starts on its own and there are contents inside, a fire could result.

**Remedy:**

Newmar will notify owners and dealers. The manufacturer has not yet provided a remedy plan or notification schedule. Owners may contact Newmar at 1-800-731-8300.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please provide a remedy plan as soon as it has been determined.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement