



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 24, 2014

Mr. Timothy LaFon  
Volvo Bus Corporation  
Director, Regulatory Affairs  
7900 National Service Road  
Greensboro, NC 27409

NVS-215KS  
14V-091

**Subject:** Sliding Seat Locking Mechanism

Dear Mr. LaFon:

This letter serves to acknowledge Volvo Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO BUS/9700/2009-2014

**Mfr's Report Date:** February 27, 2014

**NHTSA Campaign Number:** 14V-091

**Components:**

SEATS

**Potential Number of Units Affected:** 121

**Problem Description:**

Volvo Bus Corporation (Volvo) is recalling certain model year 2009-2014 9700 coaches equipped with a wheelchair lift. In the affected vehicles, the sliding seats, which can be moved to make room for wheelchair passengers, have lock down handles which can be forced to latch in an incorrect location. Locking the seats incorrectly may cause damage to the handle and allow the seat to not latch properly.

**Consequence:**

If the sliding seat is not locked in place, the seat may move forward and backwards on the track, increasing the risk of injury to the seat passenger if the coach is involved in a crash.

**Remedy:**

Volvo will notify owners, and dealers will install plates along the sliding seat rail to show correct locking positions and provide an addendum to the operator's manual. The recall is expected to begin by early May 2014. Owners may contact Volvo at 1-800-528-6586. Volvo's number associated with this recall is SR14-82.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement