



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 10, 2014

Mr. Scott Pullin
Vice President - Operations
Gulf Stream Coach, Inc.
503 S. Oakland Avenue
Nappanee, IN 46550

NVS-215KS
14V-069

Subject: Electric Door Actuator May Lead to Fire

Dear Mr. Pullin:

This letter serves to acknowledge Gulf Stream Coach, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GULF STREAM/GT GULFTRAN SHUTTLE/2011

Mfr's Report Date: February 13, 2014

NHTSA Campaign Number: 14V-069

Components:

EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 8

Problem Description:

Gulf Stream Coach, Inc. is recalling certain model year 2011 GT GulfTran shuttle buses manufactured August 31, 2009, through October 22, 2010, and equipped with A&M Systems door actuators containing model 3230 circuit boards. Voltage spikes may damage the electrical components and electrical circuits of the door actuator, causing the circuit board to develop high resistance.

Consequence:

High resistance may cause the board to overheat, increasing the risk of a fire.

Remedy:

Gulf Stream Coach, Inc. will notify owners and replace the affected circuit boards, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Gulf Stream Coach, Inc. at 1-800-289-8787. Gulf Stream Coach, Inc.'s number for this recall is 14AM213.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We have been informed that A&M Systems will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, Gulf Stream Coach, Inc. is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Gulf Stream Coach, Inc. to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement