



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 12, 2014

Mr. Rick Van Laar  
Compliance Manager  
Navistar, Inc.  
2701 Navistar Drive  
Lisle, IL 60532

NVS-215KS  
14V-063

**Subject:** Emergency Vehicle may Shutdown

Dear Mr. Van Laar:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INTERNATIONAL/DURASTAR/2011-2014  
INTERNATIONAL/TERRASTAR/2012-2014

**Mfr's Report Date:** February 19, 2014

**NHTSA Campaign Number:** 14V-063

**Components:**

ELECTRICAL SYSTEM: SOFTWARE

**Potential Number of Units Affected:** 538

**Problem Description:**

Navistar, Inc. (Navistar) is recalling certain model year 2011-2014 International DuraStar Trucks and 2012-2014 International TerraStar trucks intended for emergency vehicle operations manufactured from February 25, 2010, through February 18, 2013, and equipped with 2010 MaxxForce 7 V8 diesel engines. In the affected vehicles, the Engine Warning Protection Shutdown (EWPS) was inadvertently re-enabled when the Engine Control Module (ECM) was recalibrated.

**Consequence:**

If the Engine Warning Protection System is enabled and certain engine faults occur, the emergency vehicle may shutdown (EWPS) hampering rescue operations and increasing the risk of injury.

**Remedy:**

Navistar will notify owners, and dealers will recalibrate the ECM software to ensure that the EWPS is disabled, free of charge. The recall is expected to begin around March 19, 2014. Owners may contact Navistar at 1-331-332-5000. Navistar's recall number for this campaign is 14505.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



We have received Navistar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement