



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 10, 2014

Mr. Jimmy Jarman
Customer Service/Warranty Administrator
Diamond Coach Corporation
2305 US Highway 59
Oswego, KS 67356

NVS-215KS
14V-060

Subject: Electric Door Actuator May Lead to Fire

Dear Mr. Jarman:

This letter serves to acknowledge Diamond Coach Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VIP/PT/2000/2009-2010
VIP/PT/2200/2009-2010
VIP/PT/2500/2009-2010
VIP/PT/2800/2009-2010
VIP/PT/3200/2009-2010
VIP/PT/3201/2009-2010

Mfr's Report Date: February 10, 2014

NHTSA Campaign Number: 14V-060

Components:

EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 171

Problem Description:

Diamond Coach Corporation is recalling certain model year 2009 through 2010 VIP/PT 2000, 2200, 2500, 2800, 3200, and 3201 transit buses equipped with A&M Systems-brand door actuators containing model 3230 circuit boards. Voltage spikes may damage the electrical components and electrical circuits of the door actuator, causing the circuit board to develop high resistance.

Consequence:

High resistance may cause the board to overheat, increasing the risk of a fire.

Remedy:

Diamond Coach Corporation will notify owners, and dealers will replace the affected circuit boards, free of charge. The recall will begin during March 2014. Owners may contact Diamond Coach Corporation at 1-800-442-4645.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Diamond Coach Corporation's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

We have been informed that A&M Systems will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, Diamond Coach Corporation is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Diamond Coach Corporation to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement