



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 24, 2014

Mr. David Partin  
Heartland Recreational Vehicles, LLC  
1001 All Pro Drive  
Elkhart, IN 46514

NVS-215KS  
14V-033

**Subject:** Incorrect Label Information/FMVSS 119

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HEARTLAND/GRAND CANYON/2014  
HEARTLAND/KEY LARGO/2014  
HEARTLAND/MONTEREY/2014  
HEARTLAND/SAN ANTONIO/2014  
HEARTLAND/SAVANNAH/2014

**Mfr's Report Date:** February 3, 2014

**NHTSA Campaign Number:** 14V-033

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 47

**Problem Description:**

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain model year 2014 Landmark Grand Canyon, Key Largo, Monterey, San Antonio, and Savannah fifth wheel travel trailers manufactured September 14, 2013, through January 17, 2014, and equipped with optional 17.5" wheels. The affected trailers were manufactured with incorrect information printed on the Federal Certification Label regarding the wheel specification. As such, the trailers do not comply with Federal Motor Vehicle Safety Standard (FMVSS) number 119 "New Pneumatic Tires for Vehicles Other Than Passenger Cars."

**Consequence:**

An incorrect label may result in owners attempting to replace the tires with the wrong size or fill the tires to the wrong tire pressure, which may increase the risk of tire failure and a crash.

**Remedy:**

Heartland will notify owners, and will mail owners a corrected replacement label, free of charge. Owners may contact Heartland at 1-888-262-5992. Heartland's number for this recall is 99-01-00.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Heartland's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement