



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 11, 2014

Mr. Larry Hall  
Engineering Manager-Commercial Bus Division  
Starcraft Bus  
2408 Century Drive  
Goshen, IN 46528

NVS-215KS  
14V-018

**Subject:** Alternator Wiring Harness may be Pinched

Dear Mr. Hall:

This letter serves to acknowledge Starcraft Bus's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

STARCRAFT/ALLSTAR/2010-2013  
STARCRAFT/PRODIGY/2010-2013  
STARCRAFT/QUEST/2010-2013  
STARCRAFT/STARLITE/2010-2013  
STARCRAFT/STARQUEST/2010-2013  
STARCRAFT/ULTRASTAR/2010-2013  
STARCRAFT/XPRESS/2010-2013

**Mfr's Report Date:** January 22, 2014

**NHTSA Campaign Number:** 14V-018

**Components:**

ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR

**Potential Number of Units Affected:** 1,954

**Problem Description:**

Starcraft Bus is recalling certain model year 2010-2013 Allstar XL, Ultrastar, Allstar, Starlite, Starquest, Xpress, Prodigy, Quest, and Allstar MVP transit buses built on Ford cutaway chassis equipped with Ford 5.4L or 6.8L engines and Trans/Air-brand air compressors. In the affected vehicles, depending on the routing of the alternator harness, and the orientation of the heater hose spring clamp at the front of the intake manifold, the alternator harness may be pinched between the spring clamp and the air conditioner compressor mounting bracket.

**Consequence:**

The charging system may fail which could lead to the vehicle stalling while driving, increasing the risk of a crash. Additionally, the spring clamp could pierce both the positive and negative wires of the alternator harness creating a short circuit which could result in a fire.

**Remedy:**

Starcraft Bus will notify owners, and dealers will inspect the vehicles, correct the clamp installation and repair and reroute the

alternator harness, as needed, free of charge. The manufacturer has not yet provided a notification schedule. Customers may contact Starcraft at 1-800-347-7440.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Starcraft Bus's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement