



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 27, 2014

Mr. Scott Callander  
After-Sales Manager  
Triumph Motorcycles America, LTD  
100 Hartsfield Centre Parkway  
Suite 200  
Atlanta, GA 30354

NVS-215KS  
14V-009

**Subject:** Throttle Position Signal may cause Engine Shutdown

Dear Mr. Callander:

This letter serves to acknowledge Triumph Motorcycles America, LTD's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRIUMPH/TIGER/2012-2014  
TRIUMPH/TROPHY/2013-2014

**Mfr's Report Date:** January 14, 2014

**NHTSA Campaign Number:** 14V-009

**Components:**

ELECTRICAL SYSTEM: SOFTWARE  
FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM

**Potential Number of Units Affected:** 2,800

**Problem Description:**

Triumph Motorcycles America, LTD (Triumph) is recalling certain model year 2012-2014 Tiger Explorer ABS A1 and 2013-2014 Tiger Explorer Spoke ABS XC A1 and Trophy SE A1 motorcycles manufactured November 17, 2011, through December 16, 2013. In the affected motorcycles, the electronic control unit (ECU) hardware and software may improperly detect the motorcycle's throttle position resulting in the motorcycle shutting down.

**Consequence:**

An unexpected shutdown increases the risk of a crash.

**Remedy:**

Triumph will notify owners, and dealers will update and install new ECU hardware and software, free of charge. The recall is expected to begin in early February 2014. Customers may contact Triumph at 1-678-854-2010.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Triumph's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement