



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 17, 2014

Kathy Shupert
Recall Coordinator
Glaval Bus
914 County Road #1
Elkhart, IN 46515

NVS-215KS
14V-004

Subject: Alternator Wiring Harness may be Pinched

Dear Kathy Shupert:

This letter serves to acknowledge Glaval Bus's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GLAVAL/CONCORDE II/2010-2013
GLAVAL/ENTOURAGE/2010-2013
GLAVAL/LEGACY/2010-2013
GLAVAL/TITAN/2010-2013
GLAVAL/TITAN II/2010-2013
GLAVAL/UNIVERSAL/2010-2013

Mfr's Report Date: January 8, 2014

NHTSA Campaign Number: 14V-004

Components:

ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR

Potential Number of Units Affected: 467

Problem Description:

Glaval Bus is recalling certain model year 2010-2013 Universal, Entourage, Concorde II, Titan, Titan II and Legacy transit buses manufactured June 1, 2010, through June 30, 2013, and equipped with a Ford 5.4L or 6.8L engine and a Trans/Air-brand air conditioner. In the affected vehicles, depending on the routing of the alternator harness, and the orientation of the heater hose spring clamp at the front of the intake manifold, the alternator harness may be pinched between the spring clamp and the air conditioner compressor mounting bracket.

Consequence:

The charging system may fail which could lead to the vehicle stalling while driving, increasing the risk of a crash. Additionally, the spring clamp could pierce both the positive and negative wires of the alternator harness creating a short circuit which could result in a fire.

Remedy:

Glaval Bus will notify owners, and Trans/Air dealers will inspect the vehicles, correct the clamp installation and repair and reroute

the alternator harness, as needed, free of charge. The manufacturer has not yet provided a notification schedule. Customers may contact Glaval at 1-574-262-2212.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Glaval Bus's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that Trans/Air will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, Glaval Bus is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require Glaval Bus to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement