



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 3, 2014

Mr. Thomas Knoblauch  
Vice President, General Counsel  
Dorman Products, Inc.  
3400 East Walnut Street  
Colmar, PA 18915

NVS-215MR  
14E-044

**Subject:** Steering Shaft Inadequate Support of U-Joint

Dear Mr. Knoblauch:

This letter serves to acknowledge Dorman Products, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVROLET/MALIBU/2004-2012  
PONTIAC/G6/2005-2010  
SATURN/AURA/2007-2009  
DORMAN/STEERING SHAFT/9999  
OE SOLUTIONS/STEERING SHAFT/9999  
SOLUTIONS/STEERING SHAFT/9999

**Mfr's Report Date:** July 21, 2014

**NHTSA Campaign Number:** 14E-044

**Components:**

STEERING

**Potential Number of Units Affected:** 6,832

**Problem Description:**

Dorman Products, Inc. (Dorman) is recalling certain replacement intermediate steering shafts sold under the Dorman, OE Solutions, and Solutions brand names, part numbers 425-167, 2425167, and 7-3074, for installation on 2004-2012 Chevrolet Malibu, 2005-2010 Pontiac G6, and 2007-2009 Saturn Aura vehicles. The affected steering shafts may have a yoke that inadequately supports the u-joint bearing resulting in a premature failure.

**Consequence:**

A joint bearing that fails prematurely may cause separation of the u-joint resulting in a complete loss of steering control, increasing the risk of a crash.

**Remedy:**

Dorman will notify owners, and dealers will refund the purchase price or replace the steering shafts, free of charge. The recall is expected to begin in September 2014. Owners may contact Dorman customer service at 1-800-523-2492.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Dorman's proposed owner notification letter and have approved it for distribution, with no edits needed. Please submit a representative final copy after it has been mailed.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement