

# URGENT SAFETY RECALL NOTICE

AVISO URGENTE DE RETIRO DE SEGURIDAD

## Front Brake Master Cylinder

Presort Std  
US Postage  
PAID  
Dallas, TX  
Permit No. 919

### FOR A **FREE** REPAIR CALL **1-855-215-5335**

PARA UNA REPARACION **GRATUITA** LLAME AL 1-855-215-5335



## REPAIR YOUR BIKE NOW FOR A CHANCE TO RECEIVE A \$100 VISA PREPAID CARD!

**This repair is FREE.**

Esta reparación es GRATIS.



Operating your motorcycle without having the recall service performed may increase the risk of a crash.

JOHN SMITH  
123 STREET RD  
ANYWHERE, OH 12345-1234

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## WHY DOES MY [ 2004 ] [ GSX-R750 ] NEED REPAIR?

After a long-term service life of the motorcycle without changing the brake fluid, the brake fluid can deteriorate and absorb moisture. The brake piston inside the front brake master cylinder of some motorcycles may not have uniform surface treatment. This combination of conditions can lead to corrosion of the brake piston. If this occurs, the brake piston generates gas that can slowly accumulate above the reservoir port, causing the front brake lever to develop a “spongy” feel. Stopping distances may be extended, **increasing the risk of a crash.**

## SUZUKI WILL REPAIR YOUR VEHICLE FREE OF CHARGE.

Your dealer will replace the front master cylinder, as well as flush the hydraulic system of old brake fluid, refill it with fresh brake fluid, and bleed it to remove any air. This will take approximately two hours. Parts are available now, and there will be no charge to you for any recall service-related parts or labor. For your convenience, pickup and drop off service may be available. Contact Suzuki Customer Relations Department at **714-996-7040 Ext. 4127** for assistance.

Suzuki Recall Resolution Team



# HOW DO I SCHEDULE MY FREE REPAIR?



Simply call your Suzuki recall resolution specialist at

**1.855.215.5335**

Monday through Friday,  
8 AM to 7 PM EST  
HABLAMOS ESPAÑOL.

Contact your Suzuki dealer directly to schedule a service appointment.

Visit [Suzukicycles.com/dealers](https://suzukicycles.com/dealers) if you need assistance locating your closest Suzuki dealer. For additional information on identifying if your motorcycle requires this important Safety Recall please **SCAN** the QR code provided.

If you have your repair completed between September 1, 2018 and November 30, 2018 you may have earned the opportunity to receive a **\$100.00 Visa Prepaid Card!**

Visit <https://suzukicare.com/incentive/> for additional information.

## YOUR VEHICLE INFORMATION

2004 Suzuki GSX-R750

VIN: 12345678

Campaign Code: 2A31C

Please refer to this information when scheduling your **FREE** repair.